



How do I log in to online banking for the first time (business platform)?

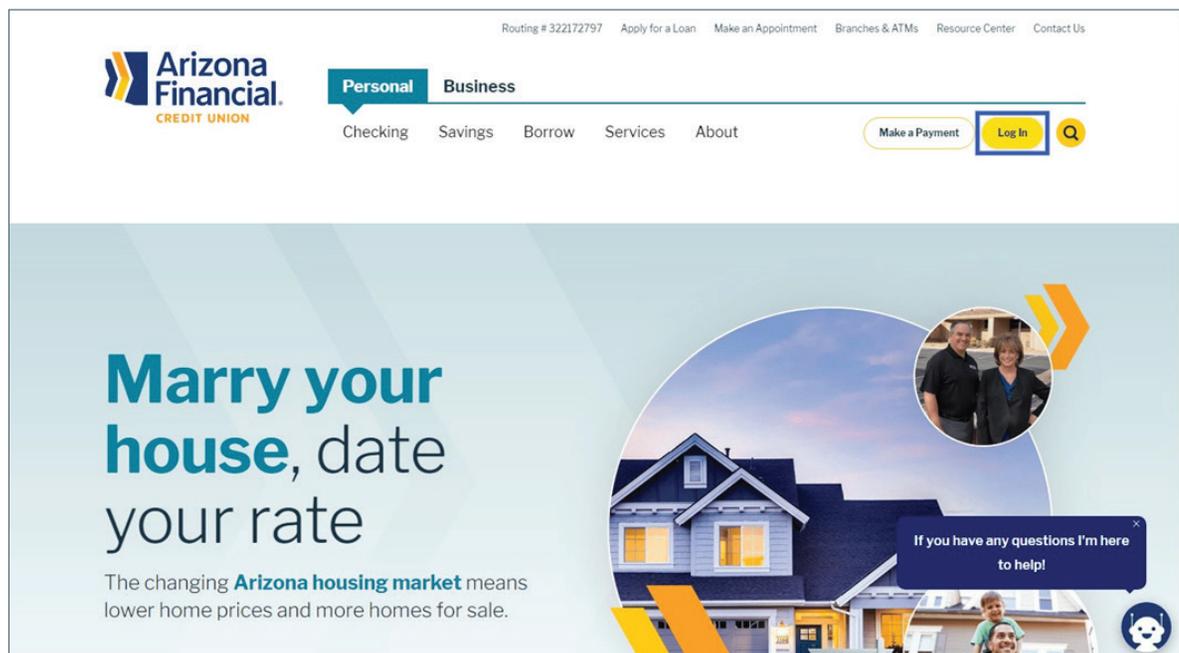
We're excited to assist you with accessing your accounts through online banking and our mobile banking apps. We know switching to a new platform can be a bit of a learning curve, so we're providing this step-by-step guide to help you get up and running as quickly as possible.

We're here to help! If you have any questions, please stop by your local branch, give us a call at **602-683-1724** or send an email to MemberSupport@azfcu.org.

1

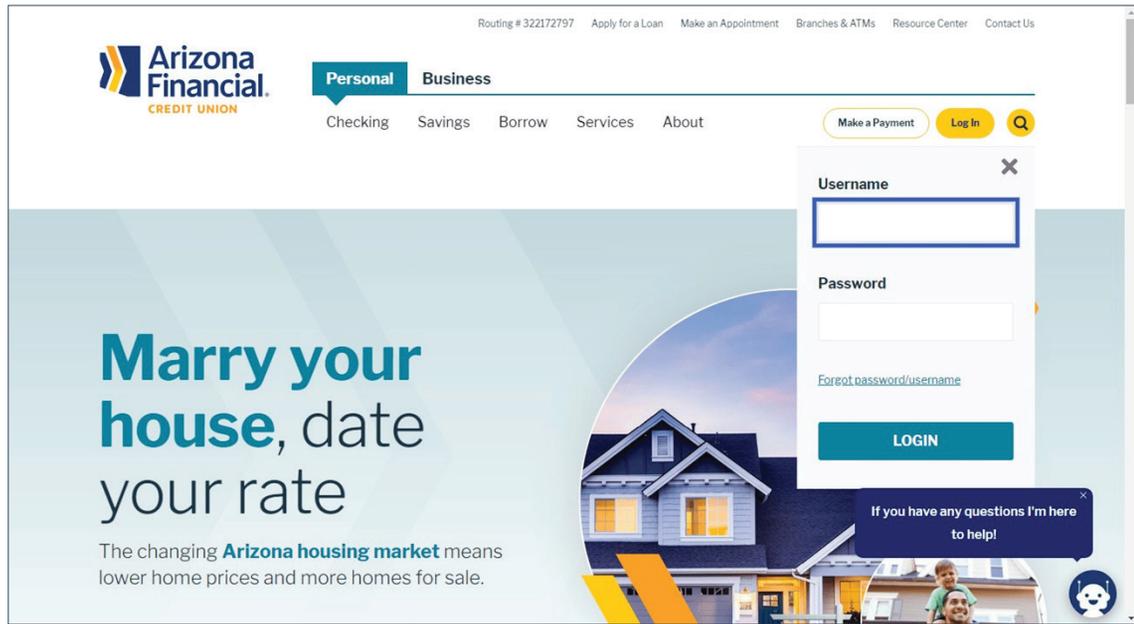
To log in to online banking for the first time, visit our homepage at ArizonaFinancial.org and click **Log In**.

Reminder: Your first login must be completed from our website using the username(s) and password(s) emailed to you. You can access our website from a computer or mobile device with your web browser (e.g., Chrome, Safari, etc.). The username and passwords you create will be used for both online and mobile banking.



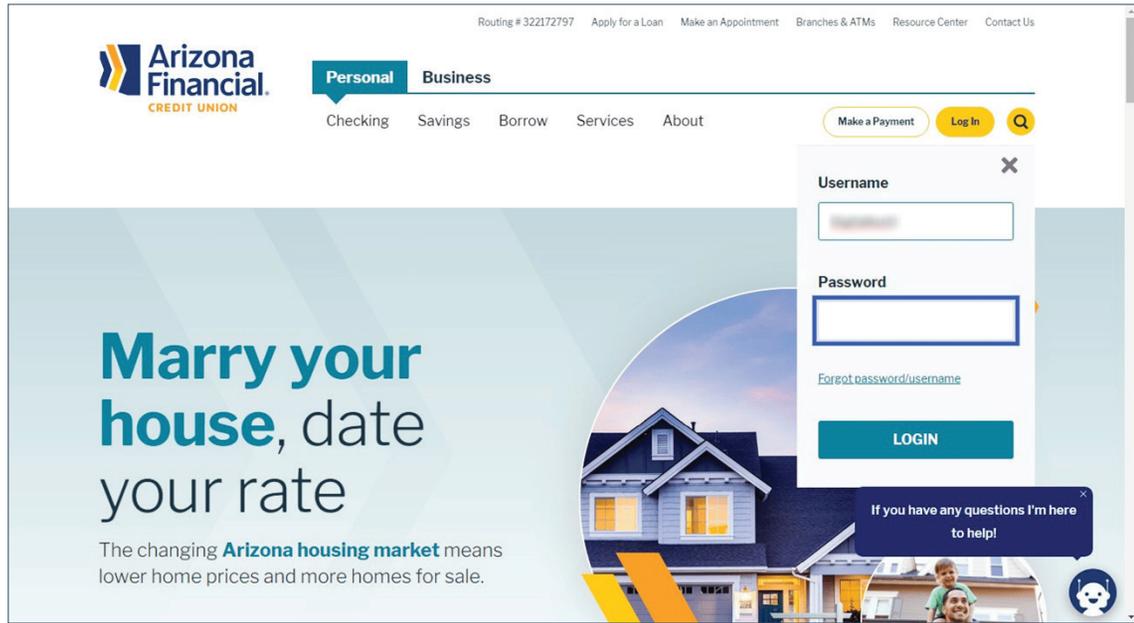
2

Refer to an email from MemberServices@azfcu.org to locate your Username and enter it into the space provided. **Note:** Some members received multiple usernames and passwords.



3

Enter the temporary password emailed to you from MemberServices@azfcu.org. Click **Login** after you've entered your username and password.



4

You'll now be prompted to receive a onetime access code to verify your identity and contact information. After selecting **Call me**, you'll be prompted to enter the code provided and to register your device as private or public.

5

Enter your new **Username**. For the security of your account, we encourage members to create complex or irregular usernames in addition to a strong password.

6

Enter your new **Password**. Your password must meet the criteria displayed on the screen. This is the last step before accessing your account.

Success! You need to change your password.

Temporary password

SHOW

New password

SHOW

- ▶ Minimum of 8 characters
- ▶ Minimum of 1 letter
- ▶ Minimum of 1 number
- ▶ Minimum of 1 special character

Retype password

SHOW

- ▶ Passwords must match

Update password