



# How do I log in to online banking for the first time (business platform)?

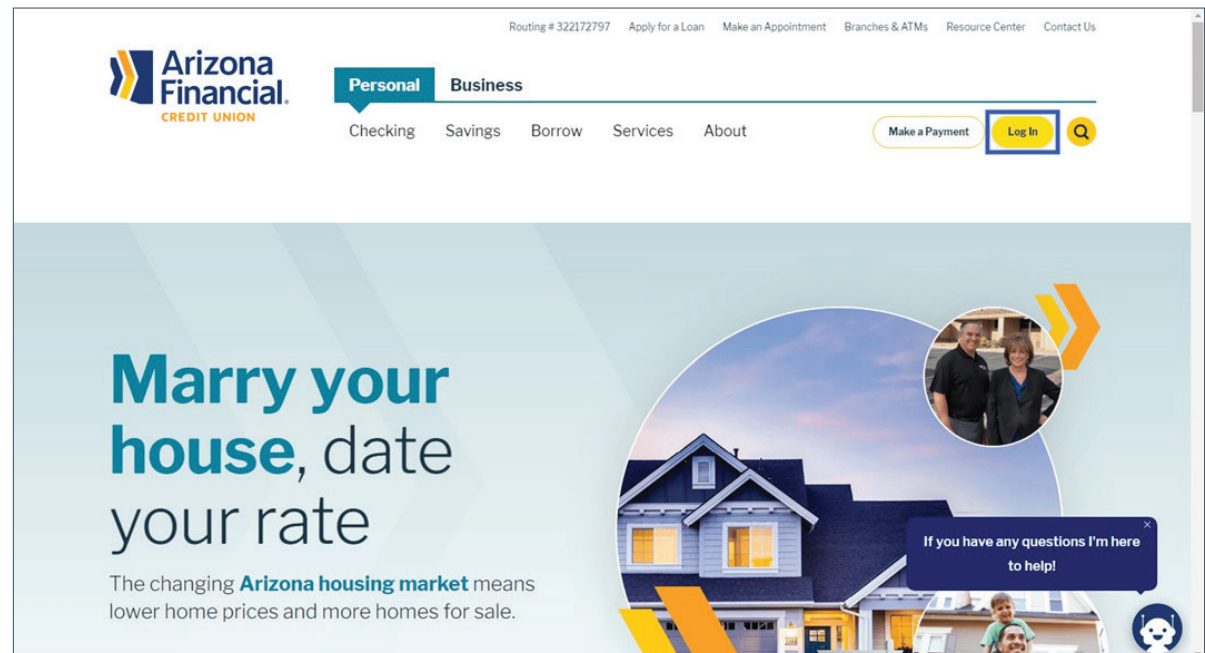
We're excited to assist you with accessing your accounts through online banking and our mobile banking apps. We know switching to a new platform can be a bit of a learning curve, so we're providing this step-by-step guide to help you get up and running as quickly as possible.

**We're here to help!** If you have any questions, please stop by your local branch, give us a call at **602-683-1724** or send an email to **[MemberSupport@azfcu.org](mailto:MemberSupport@azfcu.org)**.

1

To log in to online banking for the first time, visit our homepage at **[ArizonaFinancial.org](https://www.ArizonaFinancial.org)** and click **Log In**.

**Reminder:** Your first login must be completed from our website using the username(s) and password(s) emailed to you. You can access our website from a computer or mobile device with your web browser (e.g., Chrome, Safari, etc.). The username and passwords you create will be used for both online and mobile banking.



2

Refer to an email from [MemberServices@azfcu.org](mailto:MemberServices@azfcu.org) to locate your **Username** and enter it into the space provided. **Note:** Some members received multiple usernames and passwords.

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Arizona Financial CREDIT UNION

Personal Business

Checking Savings Borrow Services About

Make a Payment Log In

Username

Password

[Forgot password/username](#)

LOGIN

If you have any questions I'm here to help!

3

Enter the temporary password emailed to you from [MemberServices@azfcu.org](mailto:MemberServices@azfcu.org). Click **Login** after you've entered your username and password.

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4

You'll now be prompted to receive a onetime access code to verify your identity and contact information. After selecting **Call me**, you'll be prompted to enter the code provided and to register your device as private or public.

#### Secure login

It looks like you are logging in from an unrecognized device. For security, we need to verify your identity.

Within a minute, you'll receive a verification code at (xxx) xxx-4513.

Enter code

[Didn't get the code?](#)

**Save time by registering this device.**

If this is your personal device, register it now. We won't need to contact you the next time you log in.

Yes, register my **private** device

No, this is a **public** device

Questions?

[I can't access one of these options.](#)

[Why must I complete this step again?](#)

5

Enter your new **Username**. For the security of your account, we encourage members to create complex or irregular usernames in addition to a strong password.

## Success! You need to change your Username.

Create a new Username that will be used for all future logins.

### **Create your Username**

New Username

▶ Minimum of six characters

▶ Cannot be all numbers

Save

6

Enter your new **Password**. Your password must meet the criteria displayed on the screen. This is the last step before accessing your account.

Success! You need to change your password.

Temporary password

SHOW

New password

SHOW

- ▶ Minimum of 8 characters
- ▶ Minimum of 1 letter
- ▶ Minimum of 1 number
- ▶ Minimum of 1 special character

Retype password

SHOW

- ▶ Passwords must match

Update password