



How do I log in to online banking for the first time?

(traditional platform)

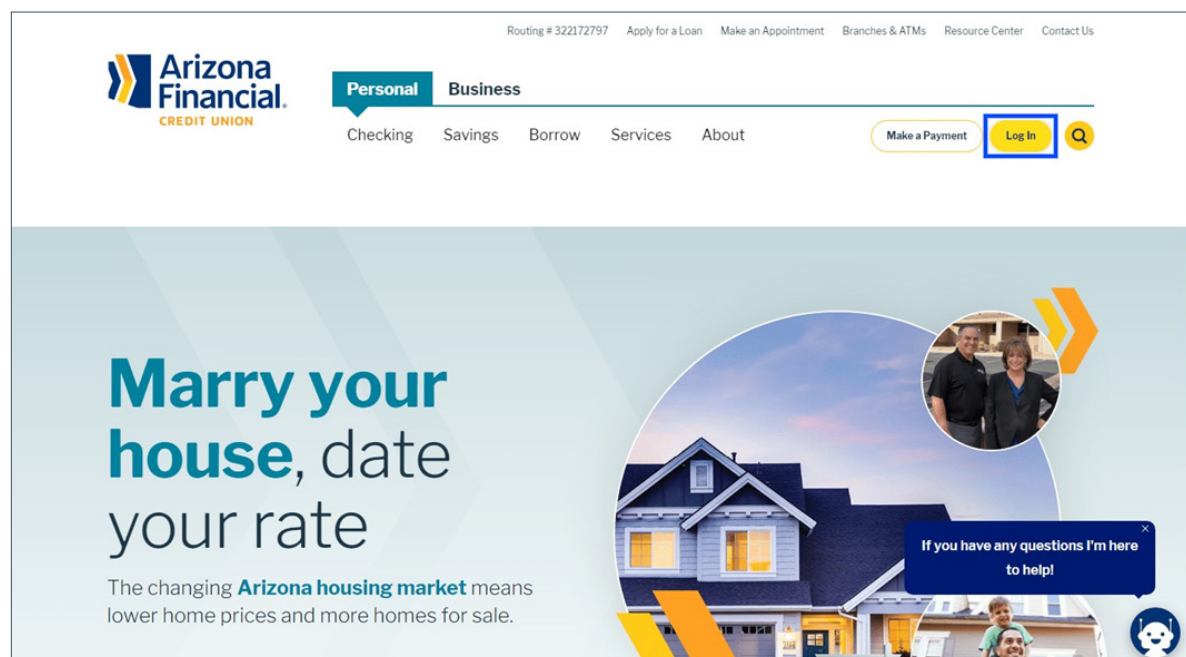
We're excited to assist you with accessing your accounts through online banking and our mobile banking apps. We know switching to a new platform can be a bit of a learning curve, so we're providing this step-by-step guide to help you get up and running as quickly as possible.

We're here to help! If you have any questions, please stop by your local branch, give us a call at **602-683-1724** or send an email to MemberSupport@azfcu.org.

1

To log in to online banking for the first time, visit ArizonaFinancial.org and click **Log In**.

Reminder: Your first login must be completed from our website using the username(s) and password(s) emailed to you. You can access our website from a computer or mobile device with your web browser (e.g., Chrome, Safari, etc.). The username and passwords you create will be used for both online and mobile banking.



2

Refer to an email from MemberServices@azfcu.org with your **Username**.

Note: Some members received multiple usernames and passwords.

Routing # 322172797 Apply for a Loan Make an Appointment Branches & ATMs Resource Center Contact Us

Arizona Financial CREDIT UNION

Personal Business

Checking Savings Borrow Services About

Make a Payment Log In

Username

Password

[Forgot password/username](#)

LOGIN

If you have any questions I'm here to help!

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Enter the temporary password emailed to you from MemberServices@azfcu.org. Click **Login** after you've entered your username and password.

Routing # 322172797 Apply for a Loan Make an Appointment Branches & ATMs Resource Center Contact Us

Arizona Financial CREDIT UNION

Personal Business

Checking Savings Borrow Services About

Make a Payment Log In

Username

Password

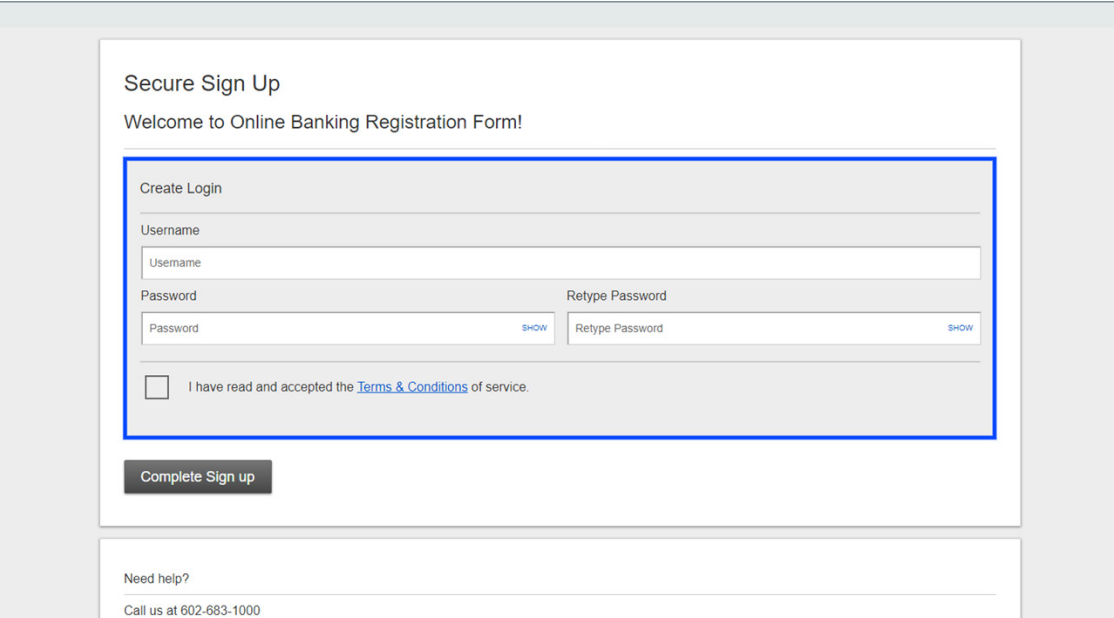
[Forgot password/username](#)

LOGIN

If you have any questions I'm here to help!

4

You'll now be redirected to the Online Banking Registration Form. This page will allow you to create a custom username and password.



Secure Sign Up
Welcome to Online Banking Registration Form!

Create Login

Username
Username

Password Password SHOW Retype Password Retype Password SHOW

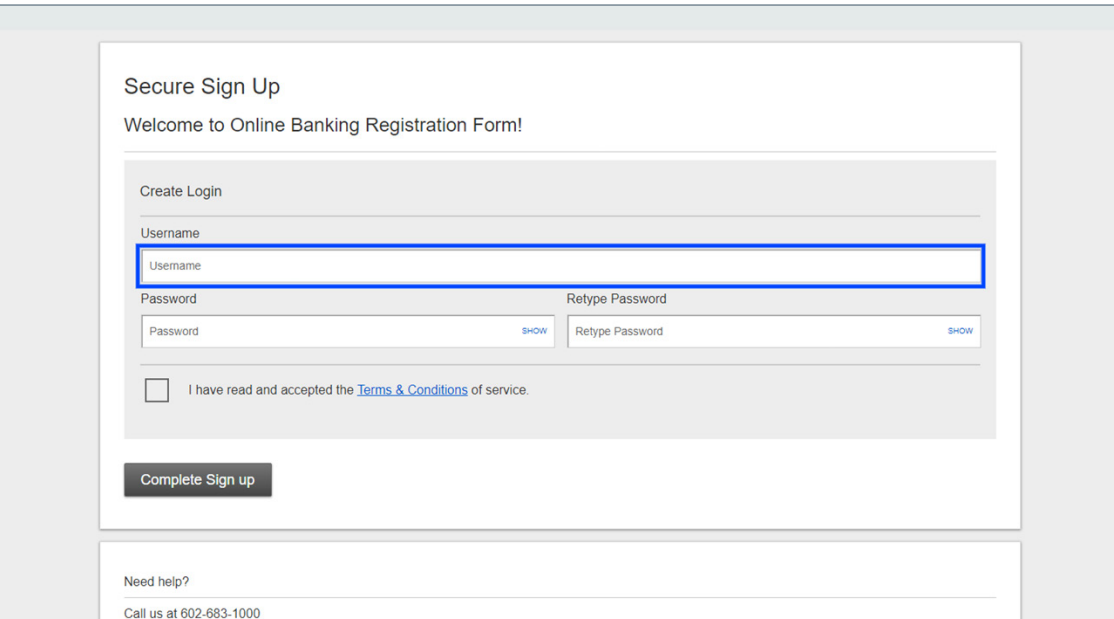
☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Need help?
Call us at 602-683-1000

5

Enter your new **Username**. For the security of your account, we encourage members to create complex or irregular usernames in addition to a strong password.



Secure Sign Up
Welcome to Online Banking Registration Form!

Create Login

Username
Username

Password Password SHOW Retype Password Retype Password SHOW

☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Need help?
Call us at 602-683-1000

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Enter your new **Password**.
Your password must meet
the criteria displayed on the
screen.

Secure Sign Up
Welcome to Online Banking Registration Form!

Create Login

Username
TestAccountSC

Password
Password SHOW

☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Need help?
Call us at 602-683-1000

Password Guidelines
Your password ensures only you can access your confidential information. Please remember this password and keep it secure. You must use the following criteria when creating your password:
Password cannot contain leading or trailing blanks.
Minimum Length: 8
Maximum Length: 32
Minimum characters: 1
Minimum uppercase characters: 0
Minimum lowercase characters: 0
Minimum numeric characters: 1
Minimum special characters: 1
A special character is any one of the following:
! @ # \$ % ^ & * _ + = () [] { } ; : ' , . / ?

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Retype your new **Password** a
second time for verification.

Secure Sign Up
Welcome to Online Banking Registration Form!

Create Login

Username
TestAccountSC

Password
***** SHOW

Retype Password
Retype Password SHOW

✓ Good news, your Password meets our minimum criteria.

☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Need help?

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Click the **Terms and Conditions** link to read the agreement.

Secure Sign Up
Welcome to Online Banking Registration Form!

Create Login

Username
TestAccountSC

Password
***** SHOW

Retype Password
***** SHOW

☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Need help?
Call us at 602-683-1000

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Check the **I have read and accepted** box and then click **Complete Sign Up**. On the next page, you'll be prompted to confirm your contact information before you can access the accounts.

Secure Sign Up
Welcome to Online Banking Registration Form!

Create Login

Username
TestAccountSC

Password
***** SHOW

Retype Password
***** SHOW

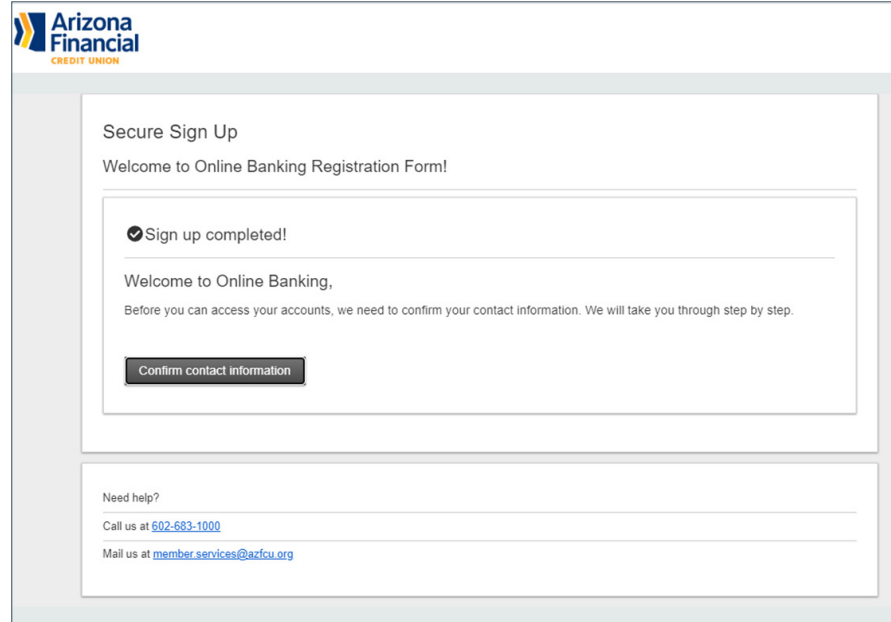
☐ I have read and accepted the [Terms & Conditions](#) of service.

Complete Sign up

Need help?
Call us at 602-683-1000

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Click **Confirm contact information**.



Arizona Financial
CREDIT UNION

Secure Sign Up
Welcome to Online Banking Registration Form!

✔ Sign up completed!

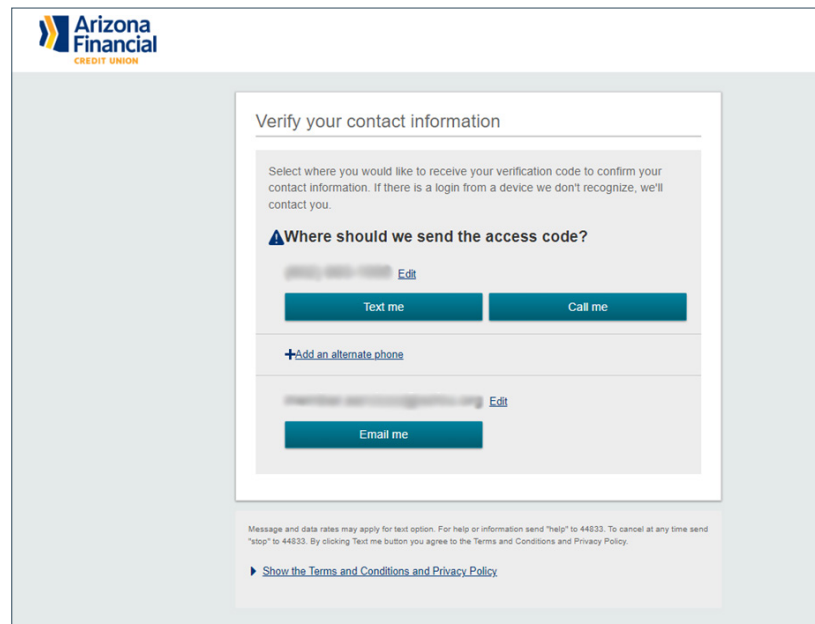
Welcome to Online Banking,
Before you can access your accounts, we need to confirm your contact information. We will take you through step by step.

Confirm contact information

Need help?
Call us at [602-683-1000](tel:602-683-1000)
Mail us at member.services@azfcu.org

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Select an option for receiving a verification code to confirm your contact information. The information automatically displayed belongs to the primary member on the account. After selecting a communication option, you'll be prompted to enter the access code.



Arizona Financial
CREDIT UNION

Verify your contact information

Select where you would like to receive your verification code to confirm your contact information. If there is a login from a device we don't recognize, we'll contact you.

▲ Where should we send the access code?

[Edit](#)

Text me **Call me**

+Add an alternate phone

[Edit](#)

Email me

Message and data rates may apply for text option. For help or information send "help" to 44833. To cancel at any time send "stop" to 44833. By clicking "Text me" button you agree to the Terms and Conditions and Privacy Policy.

[Show the Terms and Conditions and Privacy Policy](#)

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After confirming your contact information, you'll be prompted to provide a phone number and email address. We'll use the contact information entered here to send a onetime access code when there is a login to your account on a device we don't recognize.

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After entering the access code, select an option for registering your device as private or public. This is the last step before accessing the account.